



The S.H.A.R.E. Center: Serving Under-Resourced Students at an HSI Community College

Palo Alto College: HSI Community College

Overview of Palo Alto College: A Hispanic Serving Institution

GOVERNANCE	PROGRAMS OF STUDY
Public community college offering two-year degrees and certificates. One of the five Alamo Colleges. Publically elected District Board of Trustees. Fully accredited by the Southern Association of Colleges and Schools Commission on Colleges.	Associate of Applied Science Associate of Arts Associate of Arts in Teaching Associate of Science 52 degrees and 42 certificate offerings
STUDENTS	FACULTY & STAFF
Spring 2016 Headcount: 8,960 Full-Time: 18% Part-Time: 82% Gender: Male: 39%; Female: 61% Ethnicity: Hispanic: 69%; White: 21%; African American: 3% Economically Disadvantaged: 37% Financial Aid: 49% Remediation: 67%	Full Time: Administrators: 8; Staff: 137; Faculty: 107 Part Time: Faculty 126; Staff 98 Gender: Female: 53.9%; Male: 46.1% Ethnicity: Hispanic: 49.9%; White: 35.1%; African American: 5.9%; Asian: 1.6%; Other: 7.5% Education: Doctorate: 10.7%; Master's: 70.5%; Bachelor's: 16.9% Faculty ratios: Full-time: 69.1%; Part-time 30.9% Work study: 62
CHARACTERISTICS OF PALO ALTO COLLEGE SERVICE AREA	
25.5% of residents have a high school equivalent; 7.1% associate's degree; 16% bachelor's degree. \$22,784 is the median income compared to \$26,513 in Texas and \$28,555 in the U.S. 31% of families with children are below poverty line. 44.9% speak a language other than English at home. 63.2% of residents are Hispanic.	

Source: U.S. Census 2014 Quick Facts, ACS Survey 5-year Estimates DP02; PAC Institutional Data 2016



S.H.A.R.E. Center: Innovation Highlight

Discovery

Spring 2015: Student interest express

Spring 2015: College Leadership Team call for a Task Force

Summer 2015: Task Force continues Environmental Scan and research

Incubation

Summer 2015: Task force continues to convene

Fall 2015: Task Force commissions student survey

Spring 2016: Student survey results reported

Spring 2016: Dr. Bethanie Tucker spoke about "understanding and engaging Under Resourced College Students"

Spring 2016: A group of faculty, staff and administrators attended ASHOKA U Exchange

Acceleration

Spring 2016: Task Force, in conjunction with the Office of Student Life, recommended the implementation of the **Student, Health, Advocacy, Resource, and Engagement Center**

Fall 2016: College awarded Title V funds to support supplement efforts

Fall 2016: SHARE Center will open November 2016



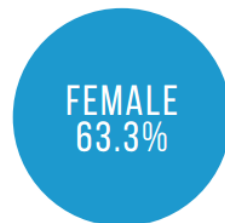
Student Survey Data

To better understand student perception about services needed, a students were surveyed in Fall 2015.

SAMPLED DEMOGRAPHICS

TOTAL RESPONSES = 2,373

GENDER



ETHNICITY

HISPANIC/LATINO = 72%

WHITE/CAUCASIAN = 13%

AFRICAN AMERICAN/BLACK = 2%

ASIAN/PACIFIC ISLANDER = 1%

NATIVE AMERICAN = 1%

MULTI ETHNIC = 4%

CAREER PREPARATION



53.3%

FINANCIAL ASSISTANCE



45.5%

NON-URGENT HEALTHCARE



30.4%

MENTAL HEALTH



29.8%

FAMILY COUNSELING



23.7%



The S.H.A.R.E. Center: Overview

Mission

- To build a foundation for student success through engagement, advocacy, and co-curricular experience

Vision

- Provide a welcoming environment both in and outside of the class that is inclusive to the needs and diversity of the Palo Alto College community

Values

- Service Learning & Community Outreach, Leadership, Advocacy, Health & Wellness, Multiculturalism, Student Engagement



The S.H.A.R.E. Center: Overview



STUDENT OUTCOMES

- know how to access applicable campus and community health, wellness, social service, and academic resources
- build relationships on campus and within the community
- develop relevant leadership skills through training and leadership opportunities
- demonstrate the ability to reflect on and explore their own values in genuine respect for differences among people and ideas through multicultural campus activities
- develop a broader understanding of civic participation as it relates to local and global events



The S.H.A.R.E. Center: Activity Highlights

Food Pantry

- Official member of College and University Food Bank Alliance
- MOU with Daughters of Charity to sponsor their 501 C (3) status to be a SA FOOD Bank partner
- Provide Social Service referral resources to students on campus

Mobile Health Clinic

- Provide medical services for students in partnership with University Health System

Career Clothes Closet

- Official Partners with Goodwill of San Antonio
- MOU with Goodwill of San Antonio to provide students with business professional clothing
- Goodwill to provide students with gift cards for clothing in their stores

Career Navigator

- Full-time professional to provide services and workshops related to career readiness: Resume Writing, Interview Skills, Etiquette training



Internal & External Resources

- Taskforce of faculty, staff, and student input
- Best practices and student research
- Expert speakers and resources
- Partnerships with community collaborators
- Title V: Developing Hispanic Serving Institutions Award
 - Palo Alto College was awarded Project Impacto in August 2016
 - \$525,000 a year
 - 5 year project
 - \$2.62 million total award
 - 6 full-time; 9 part-time positions
 - Project Director, Coordinator Student Success, Data Analyst, Senior Advisors, Sr. Multimedia Specialist; Tutors, Peer Advisors



S.H.A.R.E Center and Project Impacto

Project Impacto will establish college wide best practices and support systems that enable high-need students to successfully enter, persist, and complete an associates degree program by:

1. Strengthening high impact practices for continuing students to improve student persistence and completion.

2. Establishing a Student Advocacy Center at Palo Alto College to improve overall rates of students success

- **support for S.H.A.R.E. center, including financial literacy and career planning, and renovation of student center space**

3. Increasing professional development opportunities for faculty and staff that will improve student engagement, teaching and learning



Thanks.

Carlos E. Cruz, Director of Student Success

ccruz77@alamo.edu

Stephanie Vasquez, Director of College and Grants Development

svasquez117@alamo.edu