# Closing the Empathy Gap

Creating an Equitable Learning Environment

### **Empathy Gap 101: The Goal for Today**

- Implicit Bias Fundamentals
  - Thinking Fast and Slow
  - Envy Up, Scorn Down
- Elements of Equitable Learning Environment
- What is Needed for Professional Development to Address Implicit Bias

## IMPLICIT BIAS

**Unintended Bias** 

### Thinking, Fast and Slow\*

- System One
  - Automatic
  - Effortless
  - Unconscious
  - Heuristics

- System Two
  - Conscious
  - Orderly
  - Reasoning
  - Effort-filled
  - Requires focus/energy

<sup>\*</sup>Based on the work of Daniel Kahneman, Thinking, Fast and Slow, 2011.

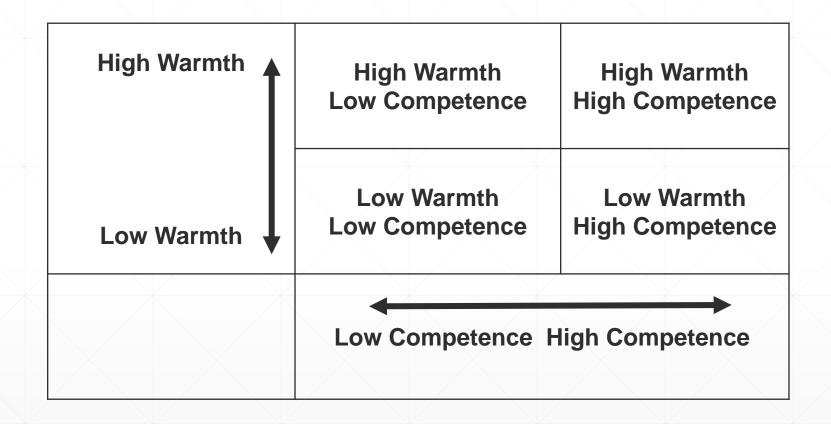
### How's Your Thinking?

### ACTIVITY #1

#### **Activity: System One or Two?**

- 1. Orient to the source of a sudden sound?
- 2. Multiply 27 x 14
- Complete the phrase "bread and \_\_\_\_\_."
- 4. Search for someone in a crowded room.
- 5. Detect hostility in a voice.
- 6. Make a "disgust face" when shown a horrible picture?
- 7. Brace for a starter gun in a race.
- 8. Search memory for a familiar smell or sound.
- 9. Read large words on a billboard as you pass by in a car.
- 10. Invoke a response when considering a certain career or job.

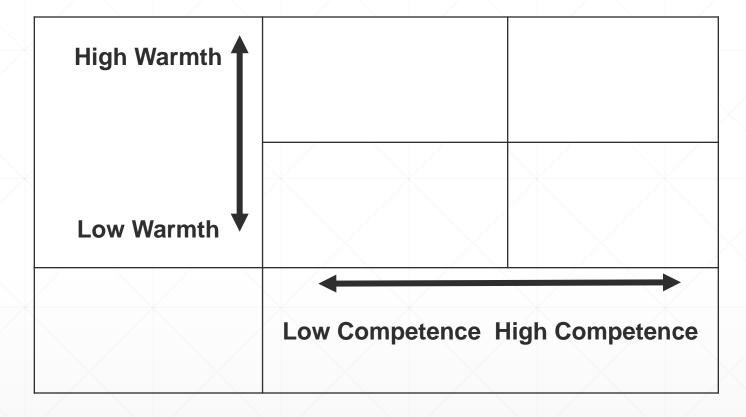
#### System 1 Thinking and the Empathy Gap



### How's Your Thinking?

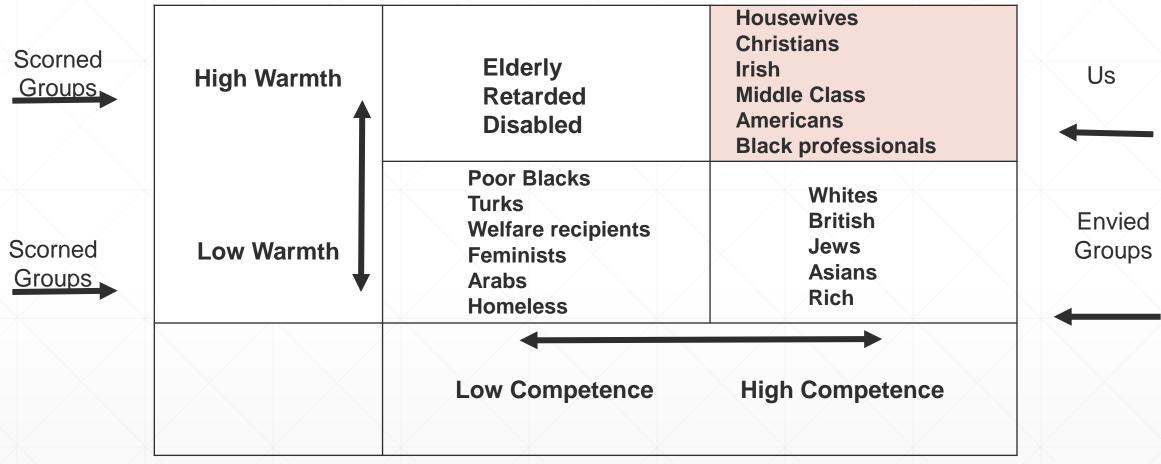
### ACTIVITY #2

#### **Empathy Gap Exercise**



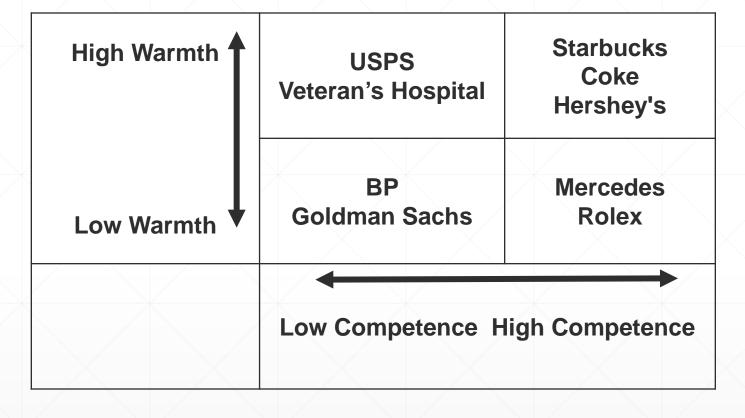
- Elderly
- Retarded
- Disabled
- Housewives
- Christians
- Irish
- Middle Class Americans
- Black professionals
- Whites
- British
- Jews
- Asians
- Rich
- Poor blacks
- Turks
- Welfare recipients
- Feminists
- Arabs
- Homeless

#### **Empathy Gap: Us and The Other**



Based on the work of Susan Fiske, Envy Up, Scorn Down, How Status Divides Us, 2011

#### **Empathy Gap Exercise - CTE**



- Marketing and Sales
- Business Management and Admin.
- Manufacturing
- Government and Public Administration
- STEM
- Law, Public Safety and Security
- Human Services
- Finance
- Agriculture, Food, and Natural Resources
- Education and Training
- Architecture and Construction
- Health Science
- Transportation, Distribution and Logistics
- Arts, A/V Technology, and Communications

# **Equitable Learning Environments Require**That We Close the Empathy Gap

How do we do that?

# Equitable Learning Environment 3 Components

### (1) INCLUSION

Educators and policy makers are aware of and responsive to the ways that diverse students may be marginalized by our current education system;

# **Equitable Learning Environment 3 Components**

### (2) NORMALIZED

Educators take seriously the multiple perspectives, values, experiences, and beliefs of their students and their families and create daily opportunities for community contributions and collaboration;

# Equitable Learning Environment 3 Components (3) EMPOWERED

Student-centered classrooms where students have responsibility for their own learning and self-assessment, are provided opportunities for free inquiry, experience learning relevant to their lives, and participate in collaborate learning and continuous reanalysis to learn essential knowledge.

### How's Your Thinking?

### ACTIVITY #3

## Creating Change: More Research! Put the following in the correct order...

Change in Teacher's Classroom Practices

Change in Student Learning Outcomes

Change in Teacher's Beliefs and Attitudes

### **Guskey: Staff Development and the Process of Teacher Change – 1986!**

Change in Teacher's Classroom Practices

Change in Student Learning Outcomes

Change in Teacher's Beliefs and Attitudes

#### Parker, Morrell, Morrell, and Chang, 2016

Question	Overall p-value	Pre- Academy n = 36	Post- Academy n = 28	Post- Capstone n = 28
I am knowledgeable of the ways in which I can contribute to an environment so that it encourages all students in my classroom.	<0.0001	2.2	2.4	1.4
I would advise my students to take as many STEM courses as they can.	0.0002	2.2	2.2	1.5
I understand the ways in which a classroom environment does or does not encourage all students.	<0.0001	2.3	2.4	1.4
I am aware that I am responsible for creating an equitable classroom.	<0.0001	2.2	2.3	1.2
I am knowledgeable about strategies to evaluate the effectiveness of classroom interventions.	<0.0001	2.5	2.2	1.4
I feel confident in my ability to identify and address microinequities in my classroom.	<0.0001	2.5	2.3	1.6

## Conclusions from research and practice for professional development

- Implicit bias is a natural consequence of being human and affects everything, including CTE recruitment, enrollment, and completion.
- We need to engage System 2 thinking to become aware of and address implicit bias, particularly around CTE careers for non-traditional students.
- Addressing implicit bias is required to create equitable learning environments where all students can learn.
- Change is slow, difficult, and gradual it takes time!
- Optimism toward any method or strategy is contingent upon evidence. (Personal evidence is best).
- Significant change comes from successful practice with improved outcomes.

#### Next steps? It's not a presentation....

Claudia Morrell, Senior Consultant Morrell and Associates claudiajmorrell@gmail.com 410-227-8117